

## CSS WFNY Local Demand Occupation List

**Effective 09/02/2026**

**Level #1 Training Programs:** All must be able to be completed within 6 months unless approved by the CSS WFNY Executive Director or designee. Maximum tuition assistance allowable per individual is capped at **\$1,800**. On a case-by-case evaluation of a customer's needs, supportive services may be available up to **\$150**. Additionally, should the individual qualify per the CSS WFNY Travel Policy, up to **\$200** in mileage reimbursement assistance may be available.

Training leading to a micro credential that targets a specific sector and falls within the CSS WFNY Local Demand Occupation List. The training needs to contain an industry specific learning outcome and lead to credits earned.

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| Customer Service Representatives (MC)                                                                                                                                                                                                                                                                                                                 | 43-4051.00 |
| Account Representative, Call Center Representative, Client Services Representative, Customer Care Representative (CCR), Customer Service Agent, Customer Service Representative (CSR), Customer Service Specialist, Customer Support Representative (Customer Support Rep), Guest Service Agent, Member Services Representative (Member Services Rep) |            |
| Emergency Medical Technicians                                                                                                                                                                                                                                                                                                                         | 29-2042.00 |
| Emergency Medical Technician (EMT), First Responder                                                                                                                                                                                                                                                                                                   |            |
| Home Health Aide                                                                                                                                                                                                                                                                                                                                      | 31-1121.00 |
| Caregiver, Certified Home Health Aide (CHHA), Certified Medical Aide (CMA), Home Attendant, Home Care Aide, Home Health Aide (HHA), Home Health Provider, Hospice Aide, In Home Caregiver                                                                                                                                                             |            |
| Maintenance and Repair Workers, General                                                                                                                                                                                                                                                                                                               | 49-9071.00 |
| Building Mechanic, Equipment Engineering Technician, Facilities Technician, Maintenance Engineer, Maintenance Journeyman, Maintenance Man, Maintenance Mechanic, Maintenance Specialist, Maintenance Technician, Maintenance Worker                                                                                                                   |            |
| Nursing Assistants                                                                                                                                                                                                                                                                                                                                    | 31-1131.00 |
| Certified Medication Aide (CMA), Certified Nurse Aide (CNA), Certified Nurse's Aide (CNA), Certified Nursing Assistant (CNA), Licensed Nursing Assistant (LNA), Nurses' Aide, Nursing Aide, Nursing Assistant, Patient Care Assistant (PCA), State Tested Nursing Assistant (STNA)                                                                    |            |
| Phlebotomists                                                                                                                                                                                                                                                                                                                                         | 31-9097.00 |
| Lab Liaison Technician, Mobile Examiner, Patient Service Technician (PST), Phlebotomist, Phlebotomy Technician, Registered Phlebotomist                                                                                                                                                                                                               |            |
| Teaching Assistants, Preschool, Elementary, Middle, and Secondary School, Except Special Education (MC)                                                                                                                                                                                                                                               | 25-9042.00 |
| Educational Assistant, Instructional Assistant, Paraeducator, Paraprofessional, Teacher Aide, Teacher Assistant                                                                                                                                                                                                                                       |            |

## CSS WFNY Local Demand Occupation List

**Level #2 Training Programs:** All must be able to be completed within 7-18 months unless approved by the CSS WFNY Executive Director or designee. Maximum tuition assistance allowable per individual is capped at

**\$7,000.** On a case-by-case evaluation of a customer's needs, supportive services may be available for up to **\$450**. Additionally, should the individual qualify per the CSS WFNY Travel Policy, up to **\$500** in mileage reimbursement assistance may be available.

Automotive Service Technicians and Mechanics 49-3023.00

Automotive Drivability Technician (Auto Drivability Tech), Automotive Mechanic (Auto Mechanic), Automotive Service Technician (Auto Service Tech), Automotive Technician (Auto Tech), Diagnostic Technician (Diagnostic Tech), Heavy Line Technician (Heavy Line Tech), Lube Tech (Lubrication Technician), Mechanic, Quick Service Technician (Quick Service Tech), Service Technician (Service Tech)

Child Care Workers 39-9011.00

Caregiver, Child Care Worker, Child Caregiver, Childcare Provider, Childcare Worker, Daycare Teacher, Daycare Worker, Infant Teacher, Toddler Teacher

Computer Numerically Controlled Tool Operators 51-9161.00

Brake Press Operator, Computer Numerical Control Lathe Operator (CNC Lathe Operator), Computer Numerical Control Machine Operator (CNC Machine Operator), Computer Numerical Control Machinist (CNC Machinist), Computer Numerical Control Mill Operator (CNC Mill Operator), Computer Numerical Control Operator (CNC Operator), Computer Numerical Control Set-Up and Operator (CNC Set-Up and Operator), Machine Operator, Machine Set-Up Operator, Machinist

Cooks, Institution and Cafeteria 35-2012.00

Cafeteria Cook, Chef, Cook, Dietary Cook, Dinner Cook, Food Service Specialist, Food Service Worker, Prep Cook (Preparatory Cook), School Cook, Sous Chef

Dental Assistants 31-9091.00

Certified Dental Assistant (CDA), Certified Registered Dental Assistant, Dental Assistant (DA), Expanded Dental Assistant, Expanded Duty Dental Assistant (EDDA), Expanded Functions Dental Assistant (EFDA), Oral Surgery Assistant, Orthodontic Assistant (Ortho Assistant), Registered Dental Assistant (RDA), Surgical Dental Assistant

Electrical and Electronic Repairs, Commercial and Industrial Equipment 49-2094.00

Control Technician, E and I Mechanic (Electrical and Instrument Mechanic), E and I Mechanic (Electrical and Instrumentation Mechanic), Electrical and Instrument Technician (E and I Tech), Electrical Maintenance Technician, Electronic Technician, I and C Tech (Instrument and Control Technician), Instrument and Electrical Technician (I and E Tech), Repair Technician, Scale Technician

Heating, Air Conditioning, and Refrigeration Mechanics and Installers 49-9021.00

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A/C Tech (Air Conditioning Technician); HVAC Installer (Heating, Ventilation, and Air Conditioning Installer); HVAC Mechanic (Heating, Ventilation, and Air Conditioning Mechanic); HVAC Service Tech (Heating, Ventilation, and Air Conditioning Service Technician); HVAC Specialist (Heating, Ventilation, and Air Conditioning Specialist); HVAC Tech (Heating, Ventilation, and Air Conditioning Technician); Refrigeration Mechanic; Refrigeration Operator; Refrigeration Technician (Refrigeration Tech); Service Technician (Service Tech)

Heavy Tractor-Trailer Drivers (limited to those with offer letters for employment) 53-3032.00

CDL Driver (Commercial Driver's License Driver), Driver, Line Haul Driver, Log Truck Driver, Over the Road Driver (OTR Driver), Production Truck Driver, Road Driver, Semi Truck Driver, Tractor Trailer Driver, Truck Driver

Industrial Machinery Mechanics 49-9041.00

Industrial Machinery Mechanic, Industrial Mechanic, Loom Fixer, Loom Technician, Machine Adjuster, Machine Mechanic, Maintenance Technician, Mechanic, Mechanic, Overhauler, Sewing Machine Mechanic

Licensed Practical and Licensed Vocational Nurses 29-2061.00

Charge Nurse, Clinic Licensed Practical Nurse (Clinic LPN), Clinic Nurse, Home Health Licensed Practical Nurse (Home Health LPN), Licensed Vocational Nurse (LVN), Office Nurse, Pediatric LPN (Pediatric Licensed Practical Nurse), Private Duty Nurse, Radiation Oncology Nurse, Triage LPN (Triage Licensed Practical Nurse)

Light Truck Drivers (limited to those with offer letters for employment) 53-3033.00

Bulk Delivery Driver, Delivery Driver, Driver, Package Car Driver, Package Delivery Driver, Route Driver, Service Provider, Truck Driver

Mechanical Drafters 17-3013.00

CAD Designer (Computer Aided Design Designer), CAD Operator (Computer Aided Design Operator), Design Drafter, Drafter, Drafting Technician, Mechanical Designer, Mechanical Drafter, Product Designer, Project Designer

Medical Assistants 31-9092.00

Certified Medical Assistant (CMA), Chiropractor Assistant, Clinical Medical Assistant, Doctor's Assistant, Health Assistant, Ophthalmic Assistant, Ophthalmological Assistant, Optometric Assistant, Outpatient Surgery Assistant, Registered Medical Assistant (RMA)

Medical Equipment Preparers 31-9093.00

Central Processing Technician (CPT), Central Service Technician (CST), Central Sterile Supply Technician (CSS Technician), Certified Registered Central Service Technician (CRCST), Instrument Technician, Sterile Preparation Technician, Sterile Processing and Distribution Technician (SPD Technician), Sterile Processing Technician, Sterile Technician, Sterilization Technician

Medical Records Specialist 29-2072.00

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Coder, Health Information Clerk, Health Information Specialist, Health Information Technician (Health Information Tech), Medical Records Clerk, Medical Records Coordinator, Medical Records Technician (Medical Records Tech), Registered Health Information Technician (RHIT)

Medical Secretaries and Administrative Assistants 43-6013.00

Clinic Office Assistant, Front Desk Receptionist, Medical Office Specialist, Medical Receptionist, Medical Secretary, Physician Office Specialist, Secretary, Unit Clerk, Unit Support Representative, Ward Clerk

Operating Engineers and Other Construction Equipment Operators 47-2073.00

Backhoe Operator, Engineering Equipment Operator, Equipment Operator (EO), Forklift Operator, Heavy Equipment Operator, Hot Mix Asphalt Operator, Machine Operator, Motor Grader Operator, Operating Engineer, Track Hoe Operator

Paramedics 29-2043.00

First Responder, Flight Paramedic

Pharmacy Technicians 29-2052.00

Accredited Pharmacy Technician, Certified Pharmacy Technician (CPhT), Chemotherapy Pharmacy Technician (Chemo Pharmacy Technician), Compounding Technician, OR Pharmacy Tech (Operating Room Pharmacy Tech), RPhT (Registered Pharmacy Technician)

Retail Salespersons 41-2031.00

Car Salesman, Customer Assistant, Retail Salesperson, Sales Associate, Salesclerk, Sales Consultant, Salesperson, Sales Representative, Salesman

Social and Human Service Assistants 21-1093.00

Addictions Counselor Assistant, Advocate, Clinical Assistant, Residential Care Assistant, Social Services Aide, Social Services Assistant, Social Work Assistant, Social Work Associate, Social Worker Assistant

Teaching Assistants, Preschool, Elementary, Middle, and Secondary School, Except Special Education 25-9042.00

Educational Assistant, Instructional Assistant, Paraeducator, Paraprofessional, Teacher Aide, Teacher Assistant

Welders, Cutters, Solderers, and Brazers 51-4121.00

Assembly Line Brazer, Brazer, Fabrication Welder, Maintenance Welder, MIG Welder (Metal Inert Gas Welder), Solderer, TIG Welder (Tungsten Inert Gas Welder), Welder, Welder Fitter, Wirer

## CSS WFNY Local Demand Occupation List

**Level #3 Training Programs:** All must be able to be completed within 19-24 months unless approved by the CSS WFNY Executive Director or designee. Maximum tuition assistance allowable per individual is capped at **\$8,000**. Tuition assistance is only available if and after all TAP/PELL has been applied. Customers must apply, or they will be deemed ineligible for all applicable semesters. Tuition assistance is available at a rate of up to \$4,000 for each year based upon one half of the calendar term of the training program. On a case-by-case evaluation of a customer's needs, supportive services may be available up to \$500 for each annual term for a total of **\$1000**. Additionally, should the individual qualify per the CSS WFNY Travel Policy, up to \$500 in mileage reimbursement assistance may be available for each annual term for a total of **\$1000**.

Accountants and Auditors 13-2011.00

Accountant, Accounting Officer, Audit Partner, Auditor, Certified Public Accountant (CPA), Cost Accountant, Financial Auditor, General Accountant, Internal Auditor, Revenue Tax Specialist

Automotive Service Technicians and Mechanics 49-3023.00

Automotive Drivability Technician (Auto Drivability Tech), Automotive Mechanic (Auto Mechanic), Automotive Service Technician (Auto Service Tech), Automotive Technician (Auto Tech), Diagnostic Technician (Diagnostic Tech), Heavy Line Technician (Heavy Line Tech), Lube Tech (Lubrication Technician), Mechanic, Quick Service Technician (Quick Service Tech), Service Technician (Service Tech)

Chefs and Head Cooks 35-1011.00

Banquet Chef, Certified Executive Chef (CEC), Chef, Cook, Executive Chef (Ex Chef), Executive Sous Chef, Head Cook, Kitchen Manager, Pastry Chef, Sous Chef

Computer Systems Analysts 15-1211.00

Applications Analyst, Business Systems Analyst, Computer Analyst, Computer Systems Analyst, Computer Systems Consultant, Information Systems Analyst (ISA), Information Technology Analyst (IT Analyst), System Analyst, Systems Analyst

Construction Managers 11-9021.00

Concrete Foreman, Construction Area Manager, Construction Foreman, Construction Manager, Construction Services Manager, Construction Superintendent, Job Superintendent

Counselors, All Other 21-1019.00

Electricians 47-2111.00

Control Electrician, Electrical Journey Person, Electrical Troubleshooter, Electrician, Housing Maintenance Electrician, Industrial Electrician, Inside Wireman, Maintenance Electrician, Paper Mill Electrician, Wireman

Electrical and Electronic Engineering Technologists and Technicians 17-3023.00

Communications Technologist, Electrical Engineering Technician, Electrical Technician, Electronics Engineering Technician, Electronics Technician, Engineering Technician (Engineering Tech), Engineering Technologist, System Technologist, Technologist

Electro-Mechanical and Mechatronics Technologists and Technicians 17-3024.00

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Automation Technician (Automation Tech), Electro-Mechanic, Electromechanical Assembler (EM Assembler), Electromechanical Technician (EM Technician), Electronics Technician (Electronics Tech), Mechanical Technician (Mechanical Tech), Process Control Tech, Product Test Specialist, Test Engineering Technician (Test Engineering Tech), Test Technician (Test Tech)

Mechanical Engineering Technologists and Technicians

17-3027.00

Engineering Laboratory Technician (Engineering Lab Technician), Engineering Technical Analyst, Engineering Technician (Engineering Tech), Engineering Technologist, Manufacturing Engineering Technician (Manufacturing Engineering Tech), Mechanical Designer, Mechanical Technician (Mechanical Tech), Process Engineering Technician (Process Engineering Tech), Process Technician, Research and Development Technician (R and D Tech)

Medical and Clinical Laboratory Technologists

29-2011.00

Clinical Laboratory Scientist (CLS), Clinical Laboratory Technologist, Histologist Technologist, Medical Laboratory Technologist (Medical Lab Tech), Medical Technologist (MT), Microbiology Technologist

Network and Computer Systems Administrators

15-1244.00

Information Analyst, Information Systems Manager (IS Manager), Information Technology Specialist (IT Specialist), LAN Specialist (Local Area Network Specialist), Local Area Network Administrator (LAN Administrator), Network Administrator, Network Coordinator, Network Manager, Systems Administrator

Paralegals and Legal Assistants

23-2011.00

Certified Paralegal, Corporate Law Assistant, Law Associate, Legal Analyst, Legal Assistant, Litigation Paralegal, Paralegal, Paralegal Assistant, Paralegal Specialist, Real Estate Paralegal

Radiologic Technologists and Technicians

29-2034.00

Computed Tomography Technologist (CT Tech), Diagnostic Radiologic Technologist (DRT), Imaging Technologist (Imaging Tech), Mammographer, Radiographer, Radiologic Technologist (RT), Radiology Technician (Radiology Tech), Registered Radiologic Technologist (RT (R)), X-Ray Technician (X-Ray Tech), X-Ray Technologist (X-Ray Tech)

Registered Nurses

29-1141.00

Certified Operating Room Nurse (CNOR), Charge Nurse, Emergency Department RN (Emergency Department Registered Nurse), Oncology RN (Oncology Registered Nurse), Operating Room Registered Nurse (OR RN), Psychiatric RN (Psychiatric Registered Nurse), Relief Charge Nurse, School Nurse, Staff Nurse, Staff RN (Staff Registered Nurse)

Veterinarian Technician

31-9096.00

Animal Care Provider, Animal Caregiver, Avian Keeper, Certified Veterinary Assistant, Emergency Veterinary Assistant, Inpatient Technician Assistant, Kennel Vet Assistant (Kennel Veterinary Assistant), Research Animal Attendant, Small Animal Caretaker, Veterinarian Assistant (Vet Assistant)