



Help Starts With 2-1-1

2-1-1 HELPLINE

Toll-free Confidential



Dial 2-1-1 or 1-800-346-2211 www.211helpline.org

...connecting people with services in Steuben, Chemung, Allegany, Schuyler & Yates Counties...

2-1-1 HELPLINE is... a free and confidential information and referral service that **connects individuals with resources in their community.** 2-1-1 Helpline has directed those in need to hundreds of local human service agencies, plus many more agencies serving this region and to over 100 self-help and support groups. Callers speak directly with our information and referral specialists and gain access to comprehensive information and referral services 24 hours/day, 7 days/week, translation available for 150 languages.

The Institute for Human Services has provided **HELPLINE Information and Referral** services since 1984. **HELPLINE** is now **2-1-1 HELPLINE**, accessible by dialing 2-1-1 or 1-800-346-2211. We are a member of the 12-county 2-1-1 Finger Lakes Collaborative.

2-1-1 HELPLINE is important for your business...

- Your employees can find the help they need
- Complementing your EAP
- Volunteer Income Tax Assistance partner
- Family Health Plus/Child Health Plus access
- Give Help Volunteer Center is a portal to community service projects, material goods or nonprofit boards

2-1-1 HELPLINE provides information and referral on a comprehensive range of services, including...

- Alcohol/Substance Abuse
- Clothing/Food/Personal Goods
- Counseling/Crisis Services
- Environmental & Education Programs
- Family Life/Parenting
- Financial Counseling & Foreclosure Assistance
- Health/Wellness
- Legal/Dispute Resolution
- Prescription Expense Assistance
- Seniors Services and Supports
- Shelter and Housing
- Services for Small Businesses
- Support Groups
- Transportation Options
- Volunteer Opportunities
- Youth Services and Supports

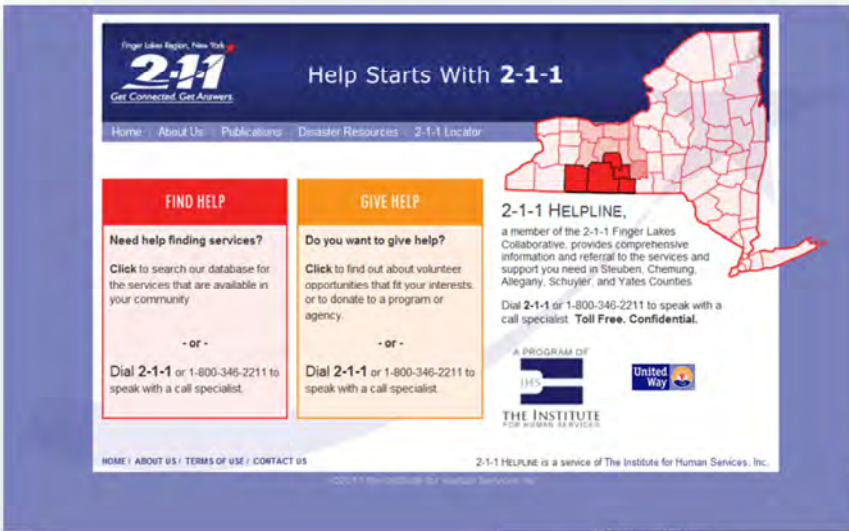
2-1-1 HELPLINE is provided by The Institute for Human Services, Inc. improving access to services in the Southern Tier through ...

- 2-1-1 HELPLINE toll-free telephone access
- Searchable database, Teen Helpline and volunteer resources at www.211helpline.org
- Comprehensive human service directories for Steuben, Allegany, Chemung, Schuyler and Yates Counties, with 100% annual updates
- *Provider Online* and e-newsletters; news & resources for the nonprofit community
- Toll-free call center & contact management services
- 2-1-1 HELPLINE reports/analysis for needs assessments and agency planning
- Steuben Rural Health Network
- Steuben Mobility Program Management & Coordinated Transportation Volunteers
- Child Health Plus/Family Health Plus referral
- Interagency collaboration/integrated planning
- Annual conference & training opportunities
- Nonprofit support website: www.ihsnet.org

Support for 2-1-1 HELPLINE is provided by...

Steuben & Chemung County Departments of Social Services, United Way of the Southern Tier, Community Foundation of Elmira-Corning and the Finger Lakes, Allegany County United Way, Schuyler County United Way, New York State Office of Children and Family Services and Institute for Human Services member agencies.

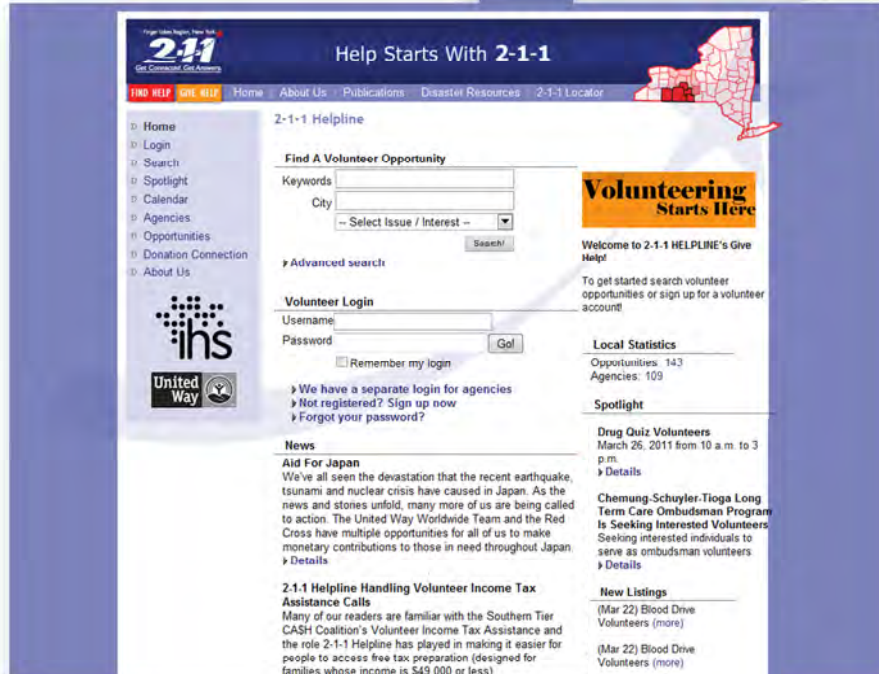
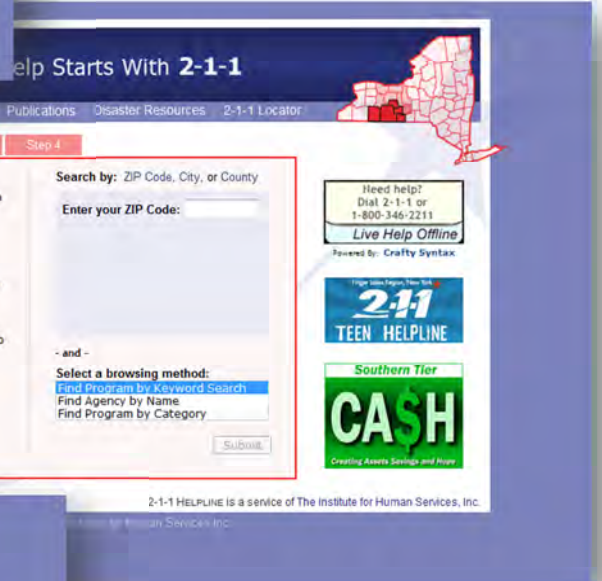




2-1-1 HELPLINE's Online Resources www.211helpline.org

Search for services
Register/log hours as a volunteer
Check out 2-1-1 Teen Helpline

Find us on Facebook, too, for news and events!



For more information:
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